OUTSOURCING Inc.

(Securities Code: 2427/TSE 1st Section)



# Financial Results for the 2<sup>nd</sup> Quarter of Fiscal Year Ending December 31, 2018

August 2018



#### Contents

- P. 2 Consolidated Financial Results for Q2 FY12/18 (IFRS)
- P. 18 Consolidated Financial Forecasts for FY12/18 (IFRS)
- P. 25 OUTSOURCING Group Venture Spirit
- P. 32 References



#### Consolidated Financial Results Summary

(¥ million)	FY <sup>′</sup>	12/17	FY′	12/18	Yo	PΥ
	1H /	Actual	1H /	Actual	Changes	
	Amount	Composition Ratio	Amount	Composition Ratio	Amount	Ratio
Revenue	105,811	100.0%	139,099	100.0%	33,288	31.5%
Cost of sales	86,035	81.3%	112,618	81.0%	26,583	30.9%
Gross profit	19,776	18.7%	26,481	19.0%	6,705	33.9%
SG&A expenses	16,489	15.6%	21,514	15.5%	5,025	30.5%
Operating profit	3,474	3.3%	4,908	3.5%	1,434	41.3%
Profit before tax	3,075	2.9%	3,887	2.8%	812	26.4%
Profit for the period	1,740	1.6%	2,465	1.8%	725	41.7%
Profit attributable to owners of the Company	1,390	1.3%	2,069	1.5%	679	48.9%

<sup>\*</sup>The amounts shown are rounded off to the nearest million yen.

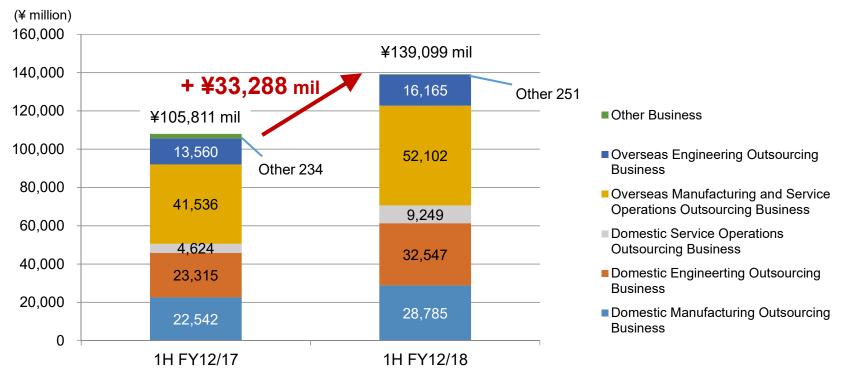


3

Highlights of Consolidated Financial Results

#### **Revenue** ¥139,099 million (+31.5% YoY)

- Through generating group synergies, all segments grew.
  - Through accurate response to special demand-type needs arising from revised labor law and industrial paradigm changes such as autonomous driving vehicles etc., Japan business grew sharply.
  - Overseas business expanded favorably on progress in the scheme to establish cross-border mobility HR services on a global scale for sourcing staff from countries with abundant workforces to countries with tight labor markets.



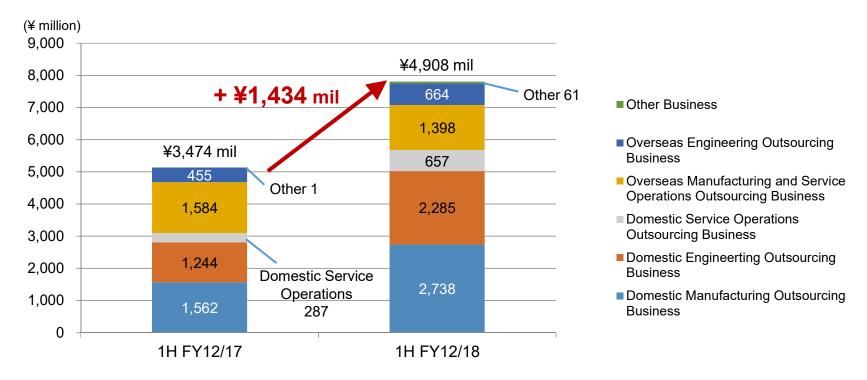
\*1H FY12/17 segments in the graph have been restated to correspond to new segment classifications from FY12/18.



Highlights of Consolidated Financial Results

## Operating Profit ¥ 4,908 million (+41.3% YoY)

- While the budget contains liberal provision for investment expense for new growth, that is being offset by growth in revenue and growth in high unit price orders, with operating profit growing by +41.3%.
  - This absorbed M&A costs including OTTO and pre-assignment training costs for roughly 1,400 new graduate hires.



<sup>\*1</sup>H FY12/17 segments in the graph have been restated to correspond to new segment classifications from FY12/18.

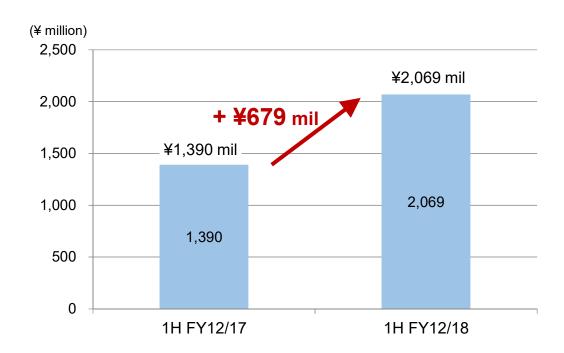
<sup>\*</sup>The operating profit adjustments (1H FY12/17 -¥1,659 million and 1H FY12/18 -¥2,895 million) are not shown in the graph but are reflected in the total operating profit amounts.



Highlights of Consolidated Financial Results

## Profit Attributable to Owners of the Company ¥ 2,069 million (+48.9% YoY)

□ Due to strong growth in revenue and operating profit, profit attributable to owners of the Company renewed a record level by a wide margin.





Highlights of Consolidated Financial Results

#### **Overview by Operating Segment**

**Domestic Manufacturing Outsourcing Business** 

1H FY12/18: Revenue ¥ 28,785 million (+27.7% YoY) :Operating Profit ¥2,738 million (+75.4% YoY)

Through proposal and promotion of differentiated, high value-added schemes that are not simply increasing workers for production hikes, both orders and contract unit prices increased.

Ratio of gross profit increased by 1.1pp YoY to 24.7%.

Ratio of operating profit increased by 2.6pp YoY to 9.5% from the increase in ratio of gross profit and decline in the ratio of SG&A expenses.

High value-added schemes including PEO and technical intern trainees etc. will accelerate further going forward.

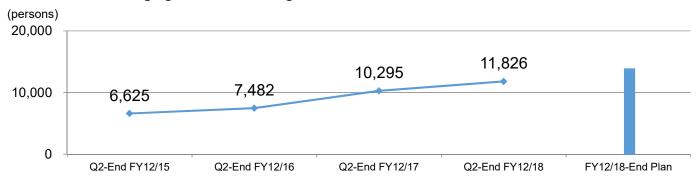
Highlights of Consolidated Financial Results

#### **Overview by Operating Segment**

#### **Domestic Manufacturing Outsourcing Business**

 Number of enrolled workers for Domestic Manufacturing Outsourcing Business (excluding the number of workers under administrative contract and recruiting and placing)

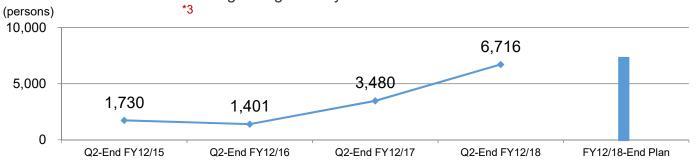
Under the Revised Labor Contracts Act, the PEO Scheme is trending favorably, with the number of enrolled workers, which is directly linked to earnings growth, increasing.\*1



As of the end of FY12/18 plan: 15,636 enrolled

· Number of workers under administration

As a replacement for fixed-term contract employees directly hired by maker, administrative support work for the increasing introduction of technical intern trainees are growing steadily.



As of the end of FY12/18 plan: 7,989 under administration

\*1 → Please refer to P.34, \*2 → P.33-38, \*3 → P.34



Highlights of Consolidated Financial Results

#### **Overview by Operating Segment**

#### **Domestic Engineering Outsourcing Business**

1H FY12/18: Revenue ¥ 32,547 million (+39.6% YoY) :Operating Profit ¥2,285 million (+83.7% YoY)

- Hiring of new graduates: 1,050 (joined April 2018)
   Now as required technology cycles are getting shorter, applicants are increasing from student popularity of entry into various engineering fields including IT, construction, automobiles etc.
- KEN School scheme: 734 (1H cumulative hires)
   The scheme for training general applicants without technical skills in the OS Group's KEN School and then assigning them is advancing favorably.
- Taking in natural industry consolidation: 360 (1H cumulative hires)
   In the wake of the Revised Worker Dispatching Act, taking in personnel from competitors which can no longer survive as going concerns is progressing favorably.

Ratio of gross profit tends to decline in the 2Q due to pre-assignment training cost for new graduates, however unit price hikes negotiated with clients etc. resulted in a YoY rise by 2.4pp to 23.5%.

Against the backdrop of growth in the engineer dispatch industry due to tight conditions for hiring engineers, the OS Group is securing the hiring of many engineers through proprietary schemes, which will boost earnings growth from the Q3 onward.





Highlights of Consolidated Financial Results

#### **Overview by Operating Segment**

#### **Domestic Engineering Outsourcing Business**

Engineer hiring through proprietary schemes

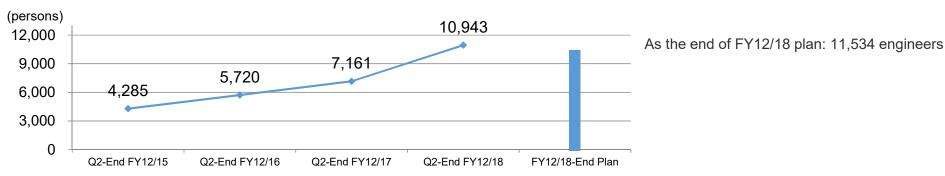
KEN School scheme

Q2 plan: 370 engineers ⇒ actual 372 engineers 1H actual: 734 engineers Full-Year plan: 1,500 engineers

Taking in natural industry consolidation

Q2 plan: 165 engineers ⇒ actual 155 engineers 1H actual: 360 engineers Full-Year plan: 650 engineers

Hiring of both new graduates and mid-career employees expanded, making progress toward the year-end target for the number of enrolled employees for Domestic Engineering Outsourcing.



Highlights of Consolidated Financial Results

#### **Overview by Operating Segment**

**Domestic Service Operations Outsourcing Business** 

1H FY12/18: Revenue ¥ 9,249 million (+100.0% YoY) :Operating Profit ¥657 million (+129.0% YoY)

- AEC (AMERICAN ENGINEERING CORPORATION)
   gained an expanded bonded insurance framework required
   for bidding in auctions by joining the OS Group, and orders
   for maintenance and repairs of buildings and facilities in US
   military bases increased, boosting earnings growth.
- Expanding development of dispatching business such as for welfare facilities to over 20 locations nationwide of the major US military bases, leveraging the Group's domestic sales network.

In the FY2017 <u>sales ranking of companies</u> <u>in Okinawa Prefecture</u>, AEC ranked No.1 for the highest growth in revenue, realizing further growth in FY2018.

\*Source: Tokyo Shoko Research (TSR) Okinawa branch, announced July 27, 2018



Excerpt from "The Okinawa Times," dated July 28, 2018

順位	商号	増収率 (%)	当期売上高 (百万円)	前期売上高(百万円)
0 1	アメリカンエンジニアコーポレイション	57.9	15, 766	9, 985
2	那關鋼材	28.5	11. 916	9, 274
1 2 3 4 5 6 7 8 9	沖縄出光	24.8	32, 919	26, 379
4	沖縄砂利採取事業	17.4	8, 301	7, 068
5	拓南製鐵	17.4	13, 029	11, 097
6	小野建沖縄	15. 4	9, 813	8, 505
7	琉球海運	15. 4	18.902	16, 385
8	沖縄協同ガス	14.9	8, 087	7, 041
9	全保連	14.8	11, 766	
10	りゅうせき	14.6	59, 810	52, 187

の大型施設などの受注が加とガスの単価が上昇した。 7位の琉球海運は新船投入もあり、輸送量が増船投入もあり、輸送量が増船投入もあり、輸送量が増齢で、 8位は沖縄協同ガスで住機器の需要があった。 9位を伸ばしている。10位は、を伸ばしている。10位は、

Highlights of Consolidated Financial Results

#### **Overview by Operating Segment**

#### **Overseas Manufacturing and Service Operations Outsourcing Business**

1H FY12/18: Revenue ¥ 52,102 million (+25.4% YoY) :Operating Profit ¥1,398 million (-11.8% YoY)

Measures in response to Germany's revisions to labor-related laws in January finished during the Q1, and although 1H operating profit declined YoY due to the impact from the Q1, it exceeded initial plan by ¥156 million, posting a better than expected recovery.

- Both Manufacturing and Services Outsourcing were firm in Europe, Australia, South America and Asia, making progress on global cross-border mobility of human resources for Manufacturing Outsourcing, and for Services Outsourcing, HR services for government institutions and consignment payroll business which are less susceptible to economic fluctuation grew.
- OTTO Holding B.V. of the Netherlands (hereinafter OTTO) was acquired and made a subsidiary in May 2018.

In the EU mainly in the Netherlands and Poland, it has established a certain position in cross-border logistics and manufacturing HR services.

⇒ The background is the EU's characteristic of free movement of people, goods, capital and services.

The earnings of acquired OTTO will make a full contribution from the Q3 onward, additionally generating synergies with OS Group companies in Europe.



Highlights of Consolidated Financial Results

#### **Overview by Operating Segment**

**Overseas Engineering Outsourcing Business** 

1H FY12/18: Revenue ¥ 16,165 million (+19.2% YoY): Operating Profit ¥664 million (+46.1% YoY)

In Europe and Australia, BPO contract business using proprietary in-house developed systems for central and local governments and privatized outsourcing of work for public facilities, which are less susceptible to economic fluctuation, and contract business for financial institutions grew.

For government-related contract business, the OS Group is promoting higher level contract business than in the past.

#### Consolidated Financial Results (Quarterly Trends)

(¥ million)				FY12	2/18		
			Actual			Act	ual
	Q1	Q2	Q3	Q4	Full-Year	Q1	Q2
Revenue	50,238	55,573	59,704	64,657	230,172	63,198	75,901
Gross profit	9,343	10,433	11,977	14,063	45,816	12,250	14,231
Ratio of gross profit	18.6%	18.8%	20.1%	21.8%	19.9%	19.4%	18.7%
SG&A expenses	8,009	8,480	8,929	9,368	34,786	9,922	11,592
Ratio of SG&A expenses	15.9%	15.3%	15.0%	14.5%	15.1%	15.7%	15.3%
Operating profit	1,422	2,052	3,231	4,655	11,360	2,050	2,858
Ratio of operating profit	2.8%	3.7%	5.4%	7.2%	4.9%	3.2%	3.8%
Profit before tax	1,239	1,836	2,935	4,385	10,395	1,935	1,952
Ratio of profit before tax	2.5%	3.3%	4.9%	6.8%	4.5%	3.1%	2.6%
Profit attributable to owners of the Company	544	846	1,750	3,040	6,180	1,186	883
Ratio of profit attributable to owners of the Company	1.1%	1.5%	2.9%	4.7%	2.7%	1.9%	1.2%

QoQ/YoY Changes				FY12/18			
				Actual			
	Q1	Q2	Full-Year	Q1	Q2		
Revenue	22.6%	10.6%	7.4%	8.3%	71.4%	-2.3%	20.1%
Gross profit	4.6%	11.7%	14.8%	17.4%	65.0%	-12.9%	16.2%
SG&A expenses	27.7%	5.9%	5.3%	4.9%	60.7%	5.9%	16.8%
Operating profit	-12.0%	44.4%	57.4%	44.1%	104.2%	-56.0%	39.4%
Profit before tax	-31.8%	48.2%	59.8%	49.5%	110.5%	-55.9%	0.9%
Profit attributable to owners of the Company	-61.0%	55.4%	106.9%	73.7%	103.4%	-61.0%	-25.6%

<sup>\*</sup>The amounts shown are rounded off to the nearest million yen.



#### Financial Results by Operating Segment and Revenue by Region (Quarterly Trends)

(¥ million)		FY12/1	7	FY1:	2/18
		Actual	l	Act	ual
		Q1	Q2	Q1	Q2
	Revenue	10,909	11,633	13,848	14,937
	Operating profit	655	907	1,368	1,370
Domestic Manufacturing	No. of worksite employees at term-end	9,480	10,295	11,050	11,826
Outsourcing Business	No. of outsourcing administrative workers at term-end	3,381	3,480	5,554	6,716
	No. of placed workers	834	1,065	818	1,033
Daniel Carine saine	Revenue	11,279	12,306	15,359	17,188
Domestic Engineering Outsourcing Business	Operating profit	583	661	986	1,299
	No. of worksite employees at term-end	6,286	7,161	9,474	10,943
Demostic Service Operations	Revenue	823	3,801	4,574	4,675
Domestic Service Operations Outsourcing Business	Operating profit	(5)	292	356	301
	No. of worksite employees at term-end	1,762	2,503	2,890	2,985
Overseas Manufacturing and	Revenue	20,612	20,924	21,943	30,159
Service Operations	Operating profit	929	655	380	1,018
Outsourcing Business	No. of worksite employees at term-end	31,953	32,219	32,281	46,034
Overse se Engine sping	Revenue	6,491	7,069	7,329	8,836
Overseas Engineering Outsourcing Business	Operating profit	164	291	309	355
	No. of worksite employees at term-end	1,893	2,038	2,091	2,252
	Revenue	124	110	145	106
Other Business	Operating profit	8	(7)	19	42
	No. of worksite employees at term-end	4	5	3	3
Adjustments	Operating profit	(912)	(747)	(1,368)	(1,527)
Total	Revenue	50,238	55,573	63,198	75,901
ı otal	Operating profit	1,422	2,052	2,050	2,858

Revenue by Region	FY12/1 Actua		FY12/18 Actual		
(¥ million)	Q1	Q2	Q1	Q2	
Japan	23,135	27,580	33,926	36,906	
Asia (excl. Japan)	4,232	4,500	4,716	4,367	
Oceania	8,685	9,540	9,149	11,133	
Europe	12,922	12,866	14,057	21,785	
South America	1,264	1,087	1,350	1,710	
Total	50,238	55,573	63,198	75,901	

<sup>\*1:</sup> The amounts shown are rounded off to the nearest million yen.



<sup>\*2:</sup> Inter-segment transactions in revenue by region are eliminated.

#### Summary of Consolidated Statement of Financial Position

(¥ million)	FY12/	17-End	Q2-End	FY12/18	YoY Changes	
	Amount	Composition Ratio	Amount	Composition Ratio	Amount	
Current assets	59,312	47.6%	79,371	50.9%	20,059	Trade and other receivables:
(Cash and cash equivalents)	19,108	15.3%	20,368	13.1%	1,260	Increased from acquiring
(Trade and other receivables)	34,390	27.6%	44,444	28.5%	10,054	, č
(Inventories)	1,373	1.1%	1,589	1.0%	216	subsidiaries' shares and expanding
Non-current assets	65,333	52.4%	76,701	49.1%	11,368	business
Property, plant and equipment	6,922	5.6%	8,285	5.3%	1,363	1
Goodwill	39,239	31.5%	48,334	31.0%	9,095	Goodwill:
Intangible assets	10,936	8.8%	10,685	6.8%	(251)	Goodwiii.
Other non-current financial assets	3,137	2.5%	4,281	2.7%	1,144	Increased from acquiring
Total assets	124,645	100.0%	156,072	100.0%	31,427	subsidiaries' shares
Current liabilities	51,594	41.4%	74,612	47.8%	23,018	
(Trade and other payables)	23,758	19.1%	32,133	20.6%	8,375	
(Bonds and borrowings)	14,354	11.5%	26,669	17.1%	12,315	Bonds and borrowings:
(Income tax payables)	4,659	3.7%	3,717	2.4%	(942)	
Non-current liabilities	46,294	37.1%	60,019	38.5%	13,725	Increased due to loans following
(Bonds and borrowings)	33,727	27.1%	43,568	27.9%	9,841	business combination
(Other non-current financial liabilities)	5,740	4.6%	9,832	6.3%	4,092	<u> </u>
Total liabilities	97,888	78.5%	134,631	86.3%	36,743	Other non-current financial liabilities:
Share capital	7,131	5.7%	7,139	4.6%	8	Increased due to booking liabilities
Share premium	8,843	7.1%	8,849	5.7%	6	following business combination
Treasury shares	(0)	-0.0%	(0)	-0.0%	-	1 <u> </u>
Other share premium	(5,814)	-4.7%	(10,542)	-6.8%	(4,728)	N II
Retained earnings	14,057	11.3%	14,244	9.1%	187	Other share premium:
Equity attributable to owners of the Company	24,958	20.0%	18,607	11.9%	(6,351)	Decreased due to accounting
Non-controlling interests	1,799	1.5%	2,834	1.8%	1,035	treatment following business
Equity	26,757	21.5%	21,441	13.7%	(5,316)	combination
Total liabilities and equity	124,645	100.0%	156,072	100.0%	31,427	COMBINATION

<sup>\*</sup>The amounts shown are rounded off to the nearest million yen.



## Summary of Consolidated Statement of Cash Flows

(¥ million)	FY12/17 1H	FY12/18 1H	YoY Changes		
	Amount	Amount	Amount		
Profit before tax	3,075	3,887	812		
Depreciation and amortization	1,189	1,429	240		
Decrease (increase) in trade and other receivables	(2,153)	(3,649)	(1,496)		Cash flows from operating activities:
Increase (decrease) in trade and other payables	2,166	4,247	2,081		· · ·
Cash flows from operating activities	3,733	2,278	(1,455)		Decreased from increase in trade and other receivables
Payments for purchase of business	(6,169)	(11,280)	(5,111)		
Cash flows from investing activities	(5,507)	(17,080)	(11,573)	•	Cash flows from investing activities:
Increase (decrease) of borrowings	(114)	18,851	18,965		Decreased from increase in payments
Dividends paid	(733)	(1,937)	(1,204)		for purchases of business
Cash flows from financing activities	8,156	16,429	8,273		
Cash and cash equivalents at end of period	18,267	20,368	2,101		Cash flows from financing activities:
*The amounts shown are rounded off to the nearest m	illion yen.				Reflected increase of borrowings





#### Summary for FY12/18 Consolidated Financial Forecasts

(¥ million)			12/17 :tual		FY12/18 Actual			12/18 ecasts		YoY Cha	anges
	1H	2H		Year	1H	1H	2H		Year		
	Amount	Amount	Amount	Composition Ratio	Amount	Amount	Amount	Amount	Composition Ratio	Amount	Ratio
Revenue	105,811	124,361	230,172	100.0%	139,099	130,000	160,000	290,000	100.0%	59,828	26.0%
Cost of sales	86,035	98,321	184,356	80.1%	112,618	-	-	-	-	-	-
Gross profit	19,776	26,040	45,816	19.9%	26,481	-	-	-	-	-	-
SG&A expenses	16,489	18,297	34,786	15.1%	21,514	-	-	-	-	-	-
Operating profit	3,474	7,886	11,360	4.9%	4,908	3,700	10,100	13,800	4.8%	2,440	21.5%
Finance income	227	135	362	0.2%	69	-	-	-	-	-	-
Finance costs	626	701	1,327	0.6%	1,090	-	-	-	-	-	-
Profit before tax	3,075	7,320	10,395	4.5%	3,887	3,200	9,600	12,800	4.4%	2,405	23.1%
Profit for the period	1,740	5,189	6,929	3.0%	2,465	1,700	6,900	8,600	3.0%	1,671	24.1%
Profit attributable to owners of the Company	1,390	4,790	6,180	2.7%	2,069	1,100	5,800	6,900	2.4%	720	11.7%

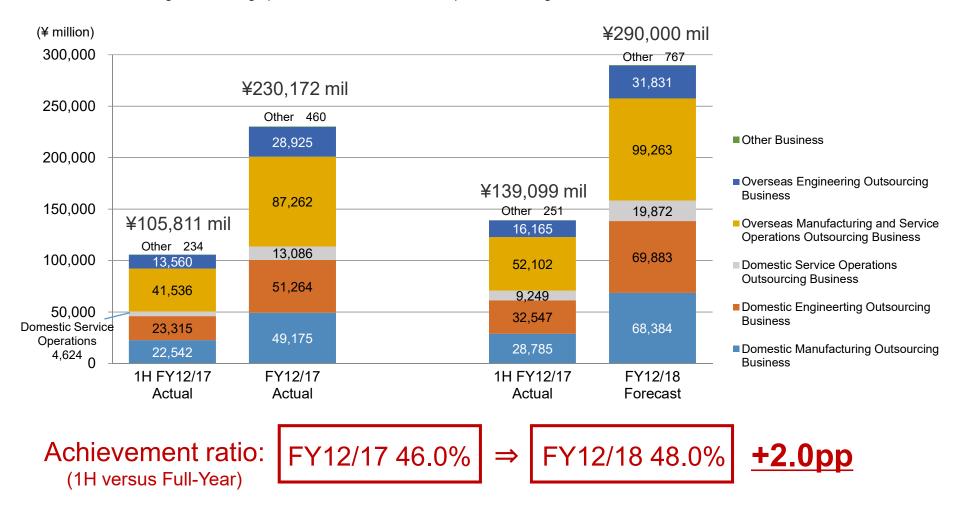
<sup>\*</sup>The amounts shown are rounded off to the nearest million yen.



#### Revenue

#### FY12/18 plan ¥290,000 million (+26.0% YoY)

\*1H FY12/17 segments in the graph have been restated to correspond to new segment classifications from FY12/18.



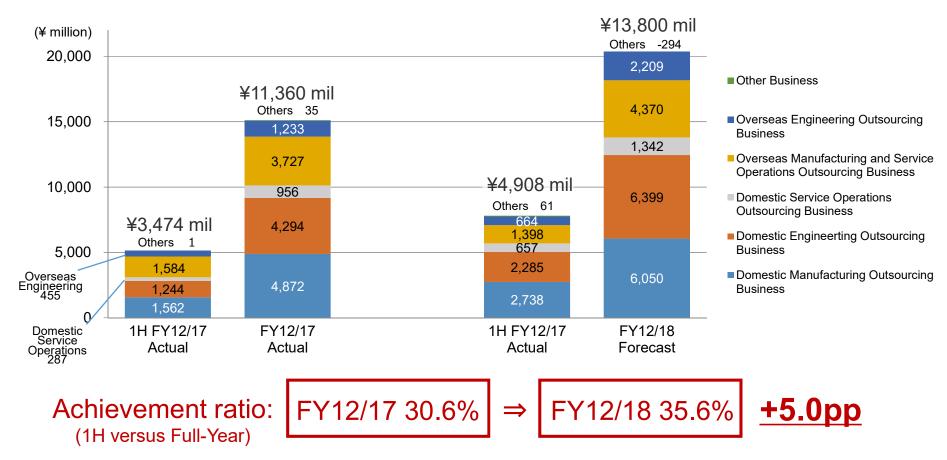
<sup>\*</sup>Operating segment classifications have been changed from FY12/18. Figures for each segment under the new classifications are unaudited.



#### Operating Profit

#### FY12/18 plan ¥13,800 million (+21.5% YoY)

\*1H FY12/17 segments in the graph have been restated to correspond to new segment classifications from FY12/18.



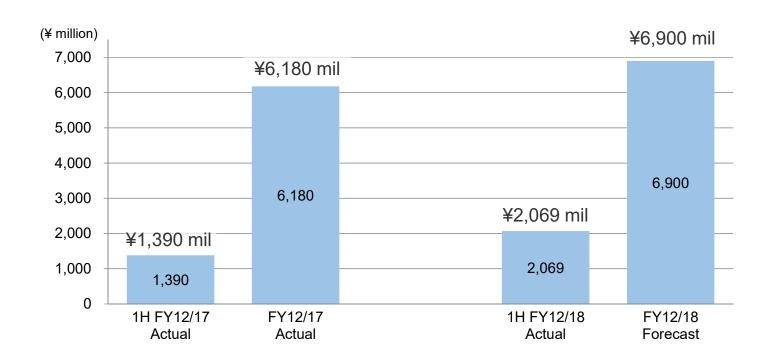
<sup>\*</sup>The operating profit adjustments are not shown in the graph but are reflected in the total operating profit amounts. 1H FY12/17(act.) -¥1,659 million, FY12/17(act.)-¥3,759 million, 1H FY12/18(act.) -¥2,895 million, FY12/18(fcst.) -¥6,275 million.

<sup>\*</sup>Operating segment classifications have been changed from FY12/18. Figures for each segment under the new classifications are unaudited.



Profit Attributable to Owners of the Company

FY12/18 plan ¥6,900 million (+11.7% YoY)



Achievement ratio: (1H versus Full-Year)

FY12/17 22.5%

⇒ FY12/18 30.0%

+7.5pp

#### Summary for Financial Forecasts by Operating Segment (Annual, Semi-Annual and Quarterly Trends)

(¥ million)		FY12/	17			F	Y12/18			
		Actua	al	Actı	ual			Forecasts		
		Q1	Q2	Q1	Q2	Q3	Q4	1H	2H	Full-Year
	Revenue	10,909	11,633	13,848	14,937	17,470	21,534	29,380	39,004	68,384
	Operating profit	655	907	1,368	1,370	1,544	1,929	2,577	3,473	6,050
Domestic Manufacturing	No. of worksite employees at term-end	9,480	10,295	11,050	11,826	13,630	15,636	12,118	15,636	15,636
Outsourcing Business	No. of outsourcing administrative workers at term-end	3,381	3,480	5,554	6,716	7,309	7,989	6,626	7,989	7,989
	No. of placed workers	834	1,065	818	1,033	898	865	1,656	1,763	3,419
Daniel Francisco	Revenue	11,279	12,306	15,359	17,188	17,800	19,093	32,990	36,893	69,883
Domestic Engineering Outsourcing Business	Operating profit	583	661	986	1,299	1,459	2,846	2,094	4,305	6,399
	No. of worksite employees at term-end	6,286	7,161	9,474	10,943	11,091	11,534	10,495	11,534	11,534
D (; O ; O (;	Revenue	823	3,801	4,574	4,675	5,217	5,501	9,154	10,718	19,872
Domestic Service Operations Outsourcing Business	Operating profit	(5)	292	356	301	429	442	471	871	1,342
	No. of worksite employees at term-end	1,762	2,503	2,890	2,985	4,822	5,316	4,090	5,316	5,316
Overseas Manufacturing and	Revenue	20,612	20,924	21,943	30,159	27,800	28,158	43,305	55,958	99,263
Service Operations	Operating profit	929	655	380	1,018	1,562	1,566	1,242	3,128	4,370
Outsourcing Business	No. of worksite employees at term-end	31,953	32,219	32,281	46,034	36,621	38,979	34,385	38,979	38,979
Oversees Engineering	Revenue	6,491	7,069	7,329	8,836	8,525	8,505	14,801	17,030	31,831
Overseas Engineering Outsourcing Business	Operating profit	164	291	309	355	730	780	699	1,510	2,209
	No. of worksite employees at term-end	1,893	2,038	2,091	2,252	2,144	2,113	2,242	2,113	2,113
	Revenue	124	110	145	106	188	209	370	397	767
Other Business	Operating profit	8	(7)	19	42	(79)	(76)	(139)	(155)	(294)
	No. of worksite employees at term-end	4	5	3	3	4	4	4	4	4
Adjustments	Operating profit	(912)	(747)	(1,368)	(1,527)	(1,645)	(1,387)	(3,243)	(3,032)	(6,275)
Total	Revenue	50,238	55,573	63,198	75,901	77,000	83,000	130,000	160,000	290,000
IOIAI	Operating profit	1,422	2,052	2,050	2,858	4,000	6,100	3,700	10,100	13,800

<sup>\*1:</sup> The amounts shown are rounded off to the nearest million yen.



<sup>\*2:</sup> Inter-segment transactions in revenue by region are eliminated.

#### Domestic Recruitment Plan for FY12/18

#### Annual and Semi-Annual Trends

			FY12/17			FY12/18	
			Actual		Actual	Fore	casts
		1H	2H	Full-Year	1H	2H	Full-Year
Manufacturing	No. of workers recruited (persons)	3,888	3,959	7,847	4,329	5,884	9,411
Manufacturing	Recruitment unit price (¥/worker)		67,669	66,024	78,465	70,142	82,519
	No. of workers recruited (persons)	1,803	2,277	4,080	3,188	1,691	4,251
Engineering	Recruitment unit price (¥/worker)	346,039	322,285	332,782	346,184	392,885	380,306
Sarias Operations	No. of workers recruited (persons)	2,182	2,226	4,408	2,559	4,050	7,279
Service Operations  Recruitment unit price (¥/worker)		14,741	14,922	14,832	19,123	19,361	20,183
Deswiting and Dissipa	No. of workers recruited (persons)	1,899	1,715	3,614	1,851	1,763	3,419
Recruiting and Placing	Recruitment unit price (¥/worker)	131,245	144,342	137,460	155,620	160,900	168,474

## Quarterly Trends

				FY12/17					FY12/18		
		Actual					Actu	al	Forecasts		
		Q1	Q2	Q3	Q4	Full-Year	Q1	Q2	Q3	Q4	Full-Year
Manufacturing	No. of workers recruited (persons)	1,729	2,159	1,994	1,965	7,847	1,681	2,648	2,672	3,212	9,411
	Recruitment unit price (¥/worker)	73,625	56,920	70,294	65,004	66,024	101,105	64,093	81,194	60,948	82,519
- nainearina	No. of workers recruited (persons)	475	1,328	1,134	1,143	4,080	1,017	2,171	874	817	4,251
Engineering	Recruitment unit price (¥/worker)	638,072	241,584	277,031	367,182	332,782	610,174	222,519	514,907	262,350	380,306
Saniaa Operationa	No. of workers recruited (persons)	598	1,584	1,232	994	4,408	1,338	1,221	2,047	2,003	7,279
Service Operations	Recruitment unit price (¥/worker)	25,346	10,737	18,630	10,326	14,832	19,229	19,007	19,300	19,422	20,183
Pooruiting and Placing	No. of workers recruited (persons)	834	1,065	881	834	3,614	818	1,033	898	865	3,419
Recruiting and Placing	Recruitment unit price (¥/worker)	146,327	119,434	149,185	139,226	137,460	162,725	149,994	167,772	153,766	168,474





- Risks currently being taken for the Company's global strategy
  - Increase of goodwill from M&A (risk of valuation loss due to failure to achieve targets at the time of M&A)
  - Risk associated with an increase of interest-bearing debt from strengthening global expansion (loan withdrawal/credit contraction during a financial crisis, etc.)
  - Governance-related risk from an inadequate global management structure (compliance risk, etc.)
  - Country risk (risks associated with political change, revisions of laws, etc.)

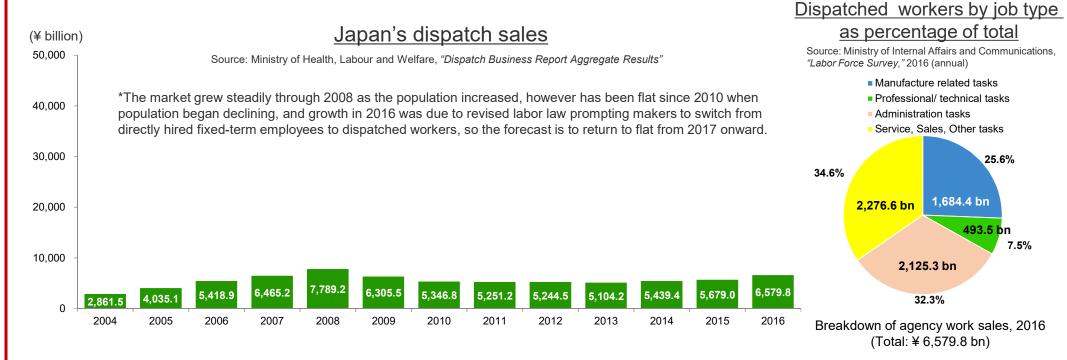
· · · etc.

All directors and employees of the Company understand these risks, constantly maintaining a sense of crisis, and focusing on risk-hedging.

The Company has determined that the aforementioned risks should be taken for future growth.



Relative risk from not taking the risks listed in P.26



The domestic market in Japan is currently strong due to special demand associated with revised labor law and paradigm changes mainly for the auto industry.

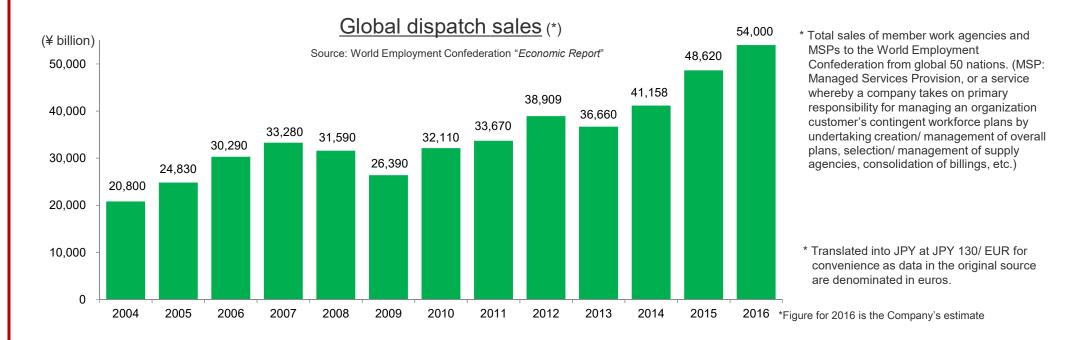
- ⇒ Due to unit price increases from automakers etc., people are moving from other industries, however since the population is declining, it is a zero sum game element.
- ⇒ For Japan where the market was limited and small to begin with, going forward with population decline accelerating, long-term sustainable growth is not possible.

Even if we focus on paradigm changes for the auto industry etc., growth from the domestic market only is limited, with maximum upside of roughly ¥200 billion each for Manufacturing and Engineering outsourcing.

In the near future, there is risk of growth stagnating for individual dispatching firm with Japan-only business portfolios.



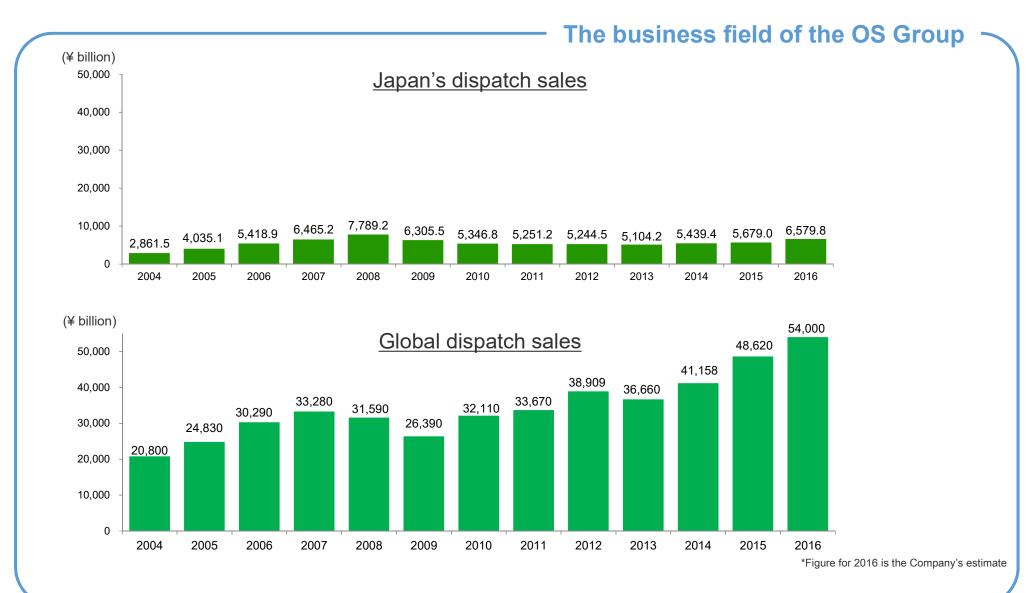
Targeted return for risks assumed listed on P.26



World population is expected to increase from 7.5 billion to 10.0 billion in 2050, forecasting a continuous upwardly sloping market growth.

The top firm in the global dispatch market currently has annual sales of roughly ¥3 trillion, however competition is estimated to move to the ¥4-5 trillion level in the near future, 20-30 times the size of Japan.

For the OS Group, capturing a growth opportunity to revenue of several trillion yen



Unlimited potential to raise value for the Company's shareholders



The OUTSOURCING Group has absolutely no intention to compete under the old dispatch model in the Japanese market where reinvestment funds are not needed and continue to pour money into that market, fighting over the scraps of tiny growth.

# The OUTSOURSING Group is aiming to become the No.1 outsourcing firm in the world.



Targeted revenue levels for formulating the next Medium-Term Management Plan (MTP)

#### In Japan

For Manufacturing and Engineering Outsourcing, maximize capturing special demand arising from revised labor law and paradigm changes for the auto industry, and accelerate growth in areas expected to have long-term demand such as IT and AI engineers, technical intern trainees etc., becoming the dominant top company in Japan.

#### **Overseas**

For Manufacturing and Engineering Outsourcing, maximize capturing potential demand arising from growing populations through cross-border mobility of human resources globally, as well as accelerating entry into government BPO business, toward further growth above the domestic market.

For outsourcing business for US military facilities

Until now business has only been in Japan, however accelerate developing business to the Pacific Rim such as Guam etc., toward stable long-term growth.

As an interim stepping stone toward becoming the world's top outsourcing firm, we will target revenue of ¥1 trillion in formulating our next MTP.



# References



#### Regarding Employment in Japan

#### Legal definition of employment

The Civil Code stipulates that "an employment contract shall become effective when one of the parties promises to the other party that he/she will engage in work and the other party promises to pay remuneration for the same", and both parties have equal standing.

The Labor Contracts Act stipulates that "a labor contract is established by agreement between a Worker and an Employer on the basis that the Worker will work by being employed by the Employer and the Employer will pay wages for such work", however, in the real world, since employers are positioned advantageously while workers are subordinate, the special laws of the Labor Standards Act and the Labor Contracts Act, etc. contain mandatory criteria and provisions regarding labor contracts (=employment contracts) to protect workers.

#### Main names and forms of employment

- Regular employees, indefinite-term contract employees, regularly employed employees

  Form of employment where employment contracts do not specify fixed terms, and both workers and employers enter the agreement under the assumption of long-term employment with the aim of raising skills, etc.
- Non-regular employees, fixed-term contract employees, non-regularly employed employees

  Form of employment where employment contracts specify fixed terms, and both workers and employers enter the agreement under the assumption that when the term is completed, if needs require, fixed-term employment can be renewed, however, at times when there is a surplus of workers, employment contracts can be cancelled or terminated.



#### The Revised Labor Contracts Act Enforced in April 2013

■ Requiring employers to convert fixed-term contracts to regular employments when requested by fixed-term contract employees after 5 consecutive years of services.

#### The Revised Worker Dispatching Act Enforced in September 2015

- Requiring dispatch business operators to secure employment stabilization measures for dispatched workers at the expiration of dispatching period \*Partly obligation to make efforts.
- Abolished specified occupations which had no term limits for use on dispatching, and limiting the use of all fixed-term contract employees employed by dispatch business operators to a maximum of 3 years at the same workplace.
- No restriction on period for regular worker dispatching.
- For dispatch business operators, planned education and training for dispatched workers and career consulting for those who desire it become mandatory.
- Specified worker dispatching undertaking (notification system) is abolished, and all worker dispatching undertakings come under a license system. \*Tightened the terms of license permissions

# Technical Intern Training Act (Act on Proper Technical Intern Training and Protection of Technical Intern Trainees) Enforced in November 2017

- The maximum 3 years internship period was extended to a maximum 5 years.
  - \*Technical intern trainee ⇒ based on Japan's official program, the Foreign Technical Intern Trainee System, makers hire foreigners mainly from Asia technical intern trainees, and after they return to their home countries when the internship is completed, have them use the skills they acquired locally.

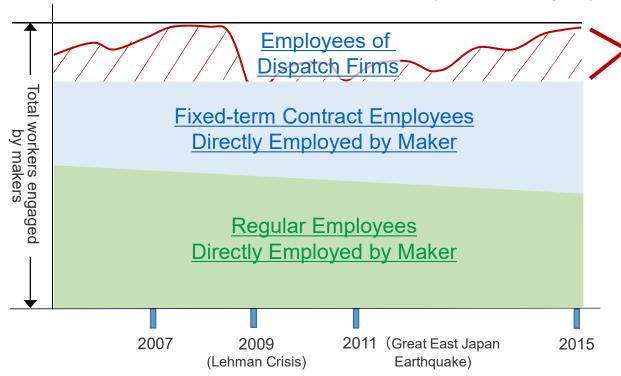


#### Capturing Special Demand in Japan

#### PEO Scheme

Previous growth mechanism in dispatching business in the manufacturing field In dispatching business, net addition of personnel was directly linked to revenue growth

■ Composition of production personnel for makers (conceptual diagram)



# The Company's core business domain in the past

Adjustment domain repeated in short-term cycles depending on production fluctuation due to maker production hikes and production cuts.

Handled through repeatedly hiring and cancelling short-term employment contracts.

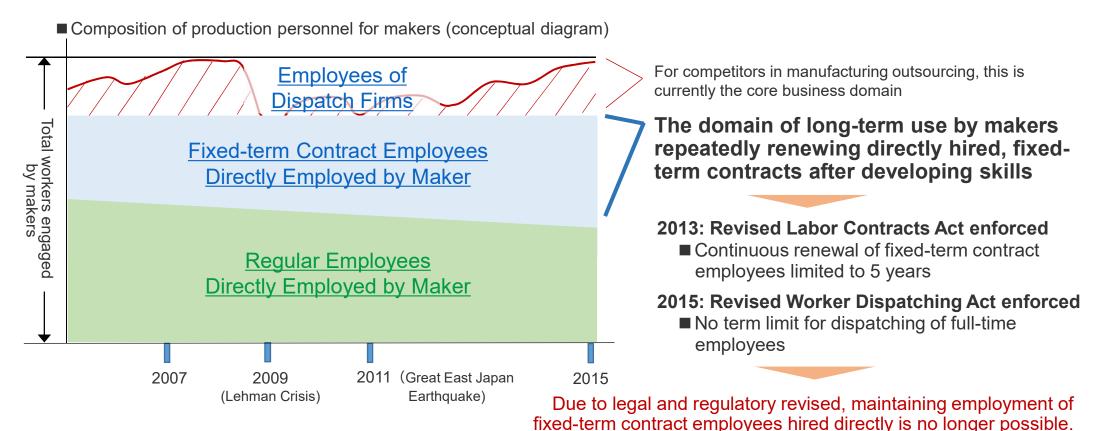
- In the past there was an abundance of people, so even if employment was terminated, it was easy to hire relatively large numbers when production increased again.
- At present, if you terminate employment, it is difficult to hire again when production increases, so there is no net addition of personnel and revenue does not increase.

The Company has determined that the mechanism for growth in the past in manufacturing outsourcing business has collapsed.

### PEO Scheme

Capturing demand newly arising in the manufacturing field following labor-related revised laws

Makers compartmentalize use of dispatching, directly hired fixed-term contract employees and full-time employees depending on the degree of necessity to respond to production fluctuation



Converting the business domain to the adjustment domain of the long-term cycle where makers in the past had used direct hiring of fixed-term contract employees to the Company's effective solution of dispatching using full-time employees.



### PEO Scheme

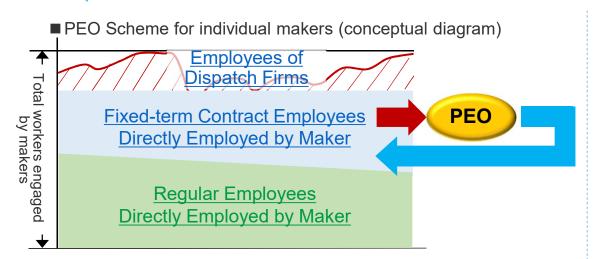
Under the Revised Labor Contract Act, fixed-term contract employees whose employment can not be maintained by makers are transferred and enrolled under the PEO Scheme.

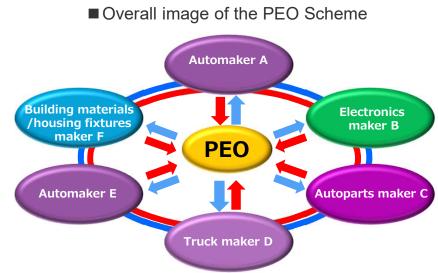
\*PEO Scheme = Professional Employer Organization (skilled worker employment organization) mechanism

Many makers participate in the PEO Scheme run by the Group

Fixed-term contract employees directly hired by makers are transferred to PEO as full-time employees

Dispatching from PEO as full-time employees who can be used by makers on a long-term basis





Focus on further expansion of the PEO Scheme leading to further cementing of relationships with the makers.

### PEO Scheme

Under the Revised Labor Contracts Act, fixed-term contract employees whose employment can not be maintained by makers are transferred and enrolled under the PEO Scheme.

■ Benefits and Demerits for the Group from the PEO Scheme

### [Benefits from the PEO Scheme]

- Recruitment media expenses for hiring which have risen due to the labor shortage is not required.
- Since fixed-term contract employees for long-term use by makers are being converted to full-time employee dispatching, contract periods with makers are getting longer.
- Since the Company is taking the employment risk of making employees full-time, contract unit prices with makers are roughly 30% higher relative to those of competitors on the presumption of short-term use of dispatching.

### [Demerits from the PEO Scheme]

- Since this is employment of full-time employees, even when the economy deteriorates and clients for dispatching disappear, employment must be maintained.
- Due to the Revised Worker Dispatching Act being enforced in 2015, since makers are expanding use of dispatched workers which has become more convenient, the PEO Scheme will not be able to grow from 2021 onward.

Along with promoting the PEO Scheme from 2015, the Company developed entry on a global scale into fields which have a different business cycle from manufacturing, and into new markets which are less susceptible to the economy with the aim of resolving demerits of PEO, which is leading to high growth for the Company.



- Growth through hiring new graduates and proprietary scheme for hiring IT and construction engineers
  - Strengthen hiring, training and assignment of new graduates
    - Through enhancing the work content in diversified fields and expanding the Group's scale globally, target raising recognition and corporate value and increase the number of hires, shorten the training period in which costs arise mainly through the KEN School, and seek assignment as soon as possible.
  - Scheme using the OS Group's KEN School, which jointly developed engineer training curriculum with telecom carriers and major general contractors
    - Individuals with low technical skills are hired, then after implementing roughly 2 months of training using KEN School curriculum, they are assigned to appropriate worksites on slightly reduced contract unit prices.
    - Training is continued after assignment, officially making a career change as an engineer after 1 year, and contract unit prices are hiked by 30%.
  - Capturing share from natural consolidation of the industry due to the Revised Worker Dispatching Act Specified dispatch which was possible as dispatching business just through registration has disappeared, with all firms falling under a license system where requirements have become strict, and since an estimated 80% of dispatch business operators will likely be unable to obtain the required license for dispatching, the Company is expanding acquisition of dispatch business operators who are being weeded out through industry consolidation.

Overcome the problem facing competitors of "not being able to grow sales due to hiring difficulties," and capture special demand.



### Overseas Growth Strategy

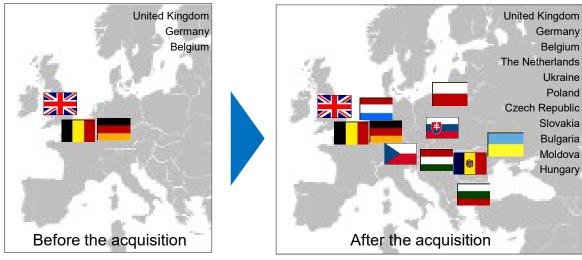
Cross-border mobility of human resources in Europe

Expanding business through Group cross-border mobility of human resources following the acquisition of OTTO

■ Overview of OTTO



■ Expanding European bases through the acquisition of OTTO



OTTO has many recruitment bases in Eastern Europe which has lower economic development, and expertise in making assignments in countries in Western and Central Europe.

Germany's Orizon is engaged in Manufacturing Outsourcing Business in Europe, and is handing order expansion through synergies from leveraging OTTO Group's recruitment network of roughly 40 companies and its expertise, targeting dramatic growth from current annual revenues of roughly ¥30 billion.

Target business expansion across all regions of Europe through synergies between OS Group European companies and OTTO, aiming at realization of cross-border mobility of human resources not just in Europe but on a global scale.



## Overseas Growth Strategy

Expansion of public-related outsourcing business overseas

Expanding entry into markets where civil servants are being reduced and public work is being outsourced to the private sector, a trend that is spreading in advanced countries due to fiscal constraints.

- Consignment of public work that is less susceptible to impact of the economy
- BPO business for various operations of central and local governments in the U.K., etc., utilizing proprietary systems
- Various outsourcing business for public facilities including prisons and airports where the clients are public institutions in Australia, the U.K., etc.

Promote mutual development of all types of public-related business within the OS Group, promote maximizing synergies between companies which have many engineers and much expertise and those companies which have sales networks across Europe, and accelerate global development of cross-border mobility of human resources.

## Overseas Growth Strategy

### Global payroll business

Payroll business (agency calculation of salaries) where consignment is expanding from European and US companies entering Asia.

Promoting payroll business in 19 Asian countries for major firms including a German global luxury car maker, US investment bank, US precision equipment maker, etc., where consignment is for payrolls for total staff in regional bases of over 120,000.

Expanding business in Asia where diffusion of payroll business, which is less susceptible to impact from the economy, has begun, and at the same time through collaboration with OUTSOURCING group companies in the clients' home countries, accelerating business development in Europe, the U.S., etc.

## Growth Strategy Summary in the Medium-Term Management Plan





Overseas

# Growth through maximizing the capture of special demand

### **Manufacturing Outsourcing**

■ Through the Company's proprietary schemes of PEO and technical intern trainees, capture demand for replacing fixed-term contract employees directly employed by maker under the revised labor law

### **Engineering Outsourcing**

- Capture special demand through engineer hiring using the OS Group's KEN School
- Take in natural industry consolidation of the dispatching firm due to revised law

Grow through global development of business areas which are less susceptible to economic impact

### **Business for US military facilities**

- Expand dispatch for welfare and recreation facilities within US military bases and contract business
- Expand maintenance business for the US military facilities

Accelerate developing business to the Pacific Rim such as Guam etc.

## UK (market for privatized outsourcing of public work)

BPO business for central and local governments

## Australia (market for privatized outsourcing of public work)

All types of contract business for public institutions including the government, and outsourcing business for public facilities

#### **Asia**

Global development of global payroll business (Agency payroll processing business)

Promote mutual development between Group companies of business and human resources on a global scale

Even if domestic business shrinks due to dramatic changes in the economic environment, etc., new businesses less susceptible to impact from the economy will take up the slack.

Build a global structure for cross-border mobility of human resources, and become the world's largest provider of HR services.



## Growth Strategy Summary in the Medium-Term Management Plan

Accelerate global development of a variety of outsourcing businesses and cross-border mobility of human resources Overseas Engineering Outsourcing Overseas Manufacturing and Service **Operations Outsourcing** Outsourcing for US Military Facilities Japan: AEC (Alaska) All types of outsourcing business for **US** military facilities \*head office in the US U.S. Mexico Hong Kong · Malaysia Agency payroll processing business Chile: EXPRO. SL Staffing and business India process outsourcing (BPO) (Guam) Singapore **Brazil** United Kingdom Australia: Germany BLUEFIN Belgium General human resource outsourcing The Netherlands ● BEDDISON Contract work on consignment from Ukraine government-related clients such as prisons Poland and airport facilities maintenance Czech Republic New Zealand Slovakia Bulgaria Moldova United Kingdom: VERACITY, LIBERATA Hungary Contract business for all types of work for central and local governments **Germany: Orizon** Major staffing company in Germany, particularly strong in the mechanical engineering, aviation and medical sectors Strengthen mutual development of business The Netherlands • Poland • Others: OTTO

all of Europe with roughly 40 group companies

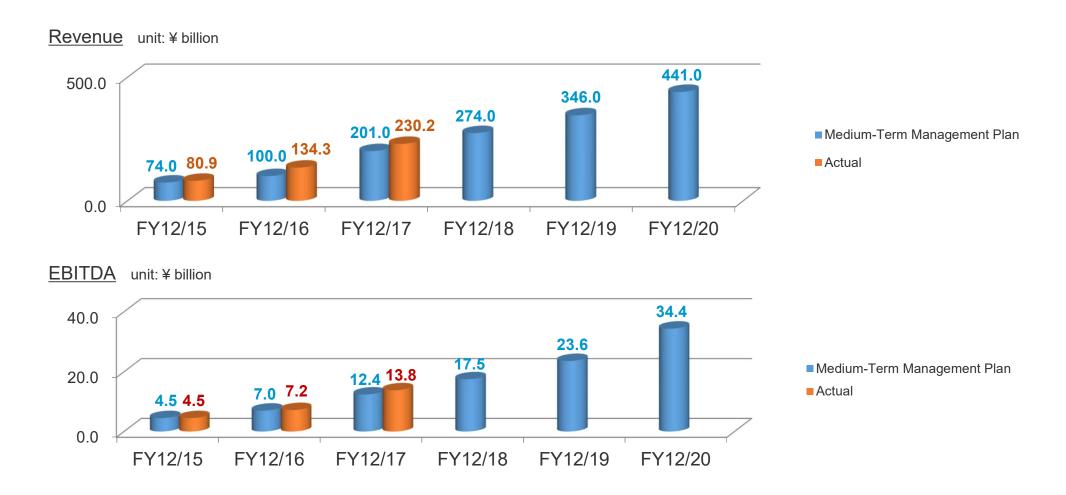


human resources

within Europe and cross-border mobility of

Engaged in outsourcing business for logistics, manufacturing and engineering, and has a network of recruiting bases across

# Progress of the FY2017-2020 Medium-Term Management Plan (MTP partially revised December 14, 2016)



Continuing growth ahead of the aggressive Medium-Term Management Plan through FY12/20, which is a minimum commitment level to the market.

## Regarding FY12/18 operating profit forecast for ¥13.8 billion

If we are only in pursuit of operating profit figures for FY12/18, ¥16.0 billion, which is sharply ahead of the Medium-Term Management Plan, is within striking distance.

Rather than being overly conscious about profits for a single year, we determined that it is more important to speed up building a structure that can aim at becoming No.1 globally.

<Strategy that should be adopted by the OUTSOURCING Group>

While clearing the aggressive commitments pledged to the market in the Medium-Term Management Plan as a minimum, we will deploy the portion exceeding the Medium-Term Management Plan in leading investments toward securing even greater future earnings expansion.

### Aiming for revenue of ¥1 trillion in formulating the next MTP

FY12/18 operating profit forecast for ¥13.8 billion is not a conservative figure, rather contains a hidden message of maximum aggressiveness "achieving at a minimum the aggressive earnings targets put forward in the Medium-Term Management Plan, deploying the portion exceeding that in leading investments, carrying through an 'offensive stance' to achieve growth on a different dimension."



## Strengthening Group's Governance

2018 Global governance project initiative

In FY2018, implementing an initiative to strengthen governance for all group companies

### Key Challenges

- Development of global governance policy
- Taking hold of risk management
- Ongoing evolution of the accounting function
- Strengthening information systems security
- More in-depth compliance training

## Strengthening Group's Governance

Promoting activities for FY12/18 to be the year of group governance "permeation"

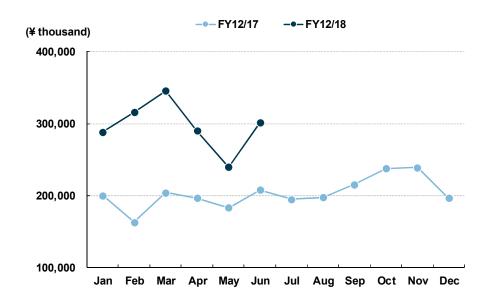
Jan. Feb. Mar. Apr. May Jun. Jul. Aug. Sep. Oct. Nov. Dec. Item Asia & South America Explanation to all group companies and monitoring **◆** Development of global Europe & Australia Explanation to all group governance policy companies and monitoring Application of the internal controls checklist and ongoing creation of risk maps Strengthening the internal reporting system **◆** Taking hold of risk (establishment and operation of a common window for Asia) management Implementing governance due diligence and governance post-merger integration (PMI) Accounting: Strengthening the check function of the consolidated accounts settlement process and ongoing initiatives to speed up and raise efficiency and accuracy of accounts settlement operations Finance: Strengthening international competitiveness through "Global Cash Management (GCM)" based on **♦** Ongoing evolution of the financial strategy accounting function Training: Thorough learning of international accounting standards through internal and external training, and raising the accuracy of accounts settlement processing work overall through revision of manuals, regulations, etc. Promoting the global information security infrastructure construction project **♦** Strengthening information Making preparations for introduction to systems security Infrastructure construction **Development** group companies in Europe & Australia Developing "training for anti-corruption policy" through e-learning for all group companies **♦** More in-depth compliance training "Compliance study to raise corporate value (=legal compliance mechanism)" through e-learning



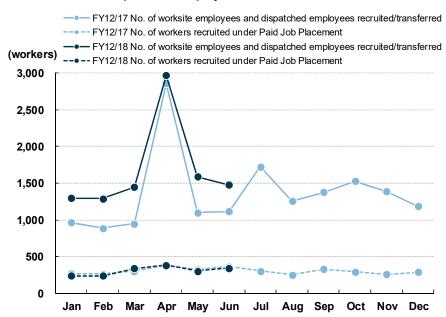
### Trends in Recruited Number of Workers and Recruiting Expenses in Japan

### Monthly Trends (Consolidated)

#### Monthly Recruiting Expenses



## No. of Worksite Employees and Dispatched Employees Recruited/Transferred



FY12/17	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
No. of worksite employees and dispatched employees recruited/transferred	963	889	950	2,860	1,098	1,113	1,727	1,254	1,379	1,529	1,387	1,186
<ul> <li>No. of workers recruited under Paid Job Placement</li> </ul>	268	265	301	377	323	365	302	252	327	291	256	287
Recruiting expenses (¥ thousand)	200,402	163,084	204,090	196,759	183,252	207,908	195,140	197,760	215,804	237,753	239,310	196,738

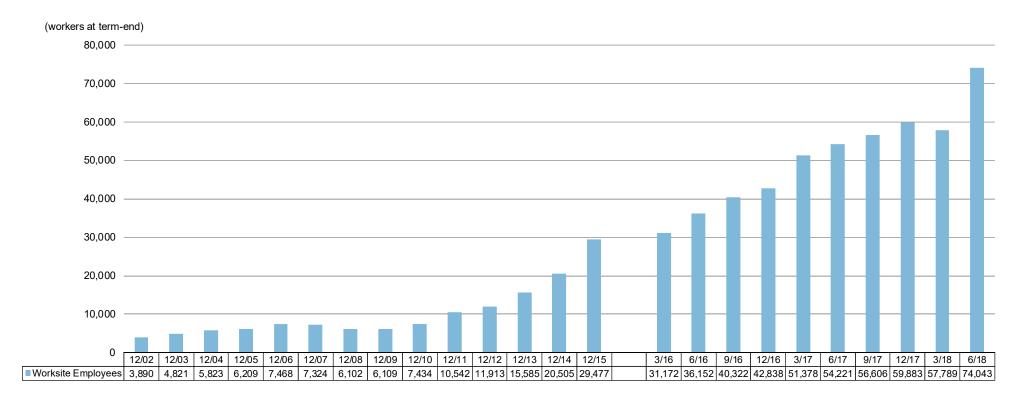
FY12/18	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
No. of worksite employees and dispatched employees recruited/transferred	1,298	1,291	1,447	2,971	1,590	1,479						,
■ No. of workers recruited under Paid Job Placement	240	239	339	383	305	345						
Recruiting expenses (¥ thousand)	288,522	315,618	345,201	289,861	239,816	301,282						

<sup>\*</sup>Total number of recruited workers and recruiting expenses in Japan (Worker Dispatching and Contracting, Recruiting and Placing, and Engineering)



## Trends in Number of Worksite Employees and Dispatched Workers

- Quarterly Trends (Consolidated)
  - □ Up to FY12/15: Annual trend
  - From FY12/16: Quarterly trend



<sup>\*</sup>Worksite employees are those working at client manufacturers' worksites, including currently active dispatched workers.



### Note

In accordance with provisional accounting treatments associated with business combinations made between August 2016 through April 2017 being finalized, consolidated financial statements from FY12/16 onward have been retrospectively revised.

In addition, since certain accounting treatments for M&A etc. were inconsistent with IFRS specific accounting treatments, consolidated financial statements in FY12/17 have been amended.



## Legal Disclaimer

A cautionary note on forward-looking statements:

This material contains forward-looking statements about the Company's future plans and forecasts, which are based on the Company's assumptions and beliefs judged from the information currently available and are subject to a number of risks and uncertainties. This may cause actual results to differ materially from those projected.

**OUTSOURCING Inc.** 

**CEO Office** 

E-Mail: os-ir@outsourcing.co.jp

URL: https://www.outsourcing.co.jp/en

